

Hi, I'm Andrew

Client Support, Singapore



MY ROLE AT GUY CARPENTER

I lead Asia-Pac facultative client support from the Singapore office. We process all the facultative accounts and claims from the Asia region, including Australia and New Zealand. I have a great team around me and a big part of my role is making sure they have the tools and information to do their job well. We work closely with the brokers and finance to make sure our clients have everything they need.

WHY I CHOSE A CAREER IN (RE)INSURANCE

I studied philosophy at university, so I think that was a clear sign that I didn't really know what I wanted to do with my life! I found myself in Sydney working in insurance run-off (coverage for claims made against companies that have ceased operations), which is not why I got into reinsurance. However, it did open the door to my role at Guy Carpenter. Suddenly I was in a dynamic company and I could involve myself in all aspects of the business. What's more, my colleagues encouraged me to do so -- that's when I knew I wanted to build a career in the industry.

WHAT HAS SURPRISED ME THE MOST

Even though the re/insurance industry has a reputation of being a less diverse, male-dominated industry, I have been surprised by how many different cultures and ethnicities can be found in every office in the region. This diversity of backgrounds leads to new ideas and creates strong collaboration across teams. I am inspired by the strong commitment our parent company, Marsh & McLennan Companies, has made to corporate social responsibility over the last five years and the great work of the Singapore team in particular, which I am proud to be involved with.

#CareerTrifecta, #InsuranceCareersMonth

MY BACKGROUND

I grew up in New Zealand, and after university I headed to the UK where I had my first experience in the insurance industry. In Sydney I built on those first experiences. I have now been working in Singapore for six years and still find new challenges every day. I'm currently completing the Future Leadership Program with Guy Carpenter and am looking forward to taking the next step in my leadership journey.