

News Release

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GUY CARPENTER APPOINTS CHIEF HUMAN RESOURCES OFFICER

New York, October 6, 2020 – Guy Carpenter & Company, LLC, a leading global risk and reinsurance specialist and a business of Marsh & McLennan Companies (NYSE: MMC), today announced the appointment of Melissa Hartshorn as Chief Human Resources Officer, effective immediately.

Ms. Hartshorn will be responsible for leading all of Guy Carpenter’s HR activities, focusing on areas including organizational structure and design, change management, performance management, training and development and compensation management. Based in New York, she will report to Peter Hearn, CEO of Guy Carpenter and Carmen Fernandez, Deputy Chief Human Resources Officer of MMC.

Commenting on the announcement, Mr. Hearn said: “Melissa’s appointment as our new Chief Human Resources Officer reflects her incredible dedication to enabling colleagues across our organization to be both professionally and personally successful. Under her leadership, we will continue to carefully align performance and learning with career and rewards for our colleagues, enhancing our workforce capabilities and cultivating an inclusive environment.”

Most recently, Ms. Hartshorn was interim Chief Human Resources Officer at Guy Carpenter, and prior to this was HR Leader for the company’s Global Operations and Global Strategic Advisory divisions. She joined MMC in 2011 and was Senior HR Business Partner at Mercer before joining Guy Carpenter in 2018.

Ms. Fernandez added: “Melissa has played an integral role in the development and delivery of a number of key initiatives across Guy Carpenter which have served to further expand the opportunities we offer our colleagues and enhance the working environment we provide. In her new role, she will be able to build further on the success of this work as well as spearheading new programs designed to accelerate our efforts to create a truly exceptional workplace for everyone who works for Guy Carpenter.”

TAGS/KEYWORDS

Guy Carpenter, Marsh & McLennan, MMC, human resources, HR, appointment, Hartshorn, Hearn, Fernandez

About Guy Carpenter

[Guy Carpenter & Company, LLC](#) is a leading global risk and reinsurance specialist with more than 3,100 professionals in over 60 offices around the world. Guy Carpenter delivers a powerful combination of broking expertise, trusted strategic advisory services and industry-leading analytics to help clients adapt to emerging opportunities and achieve profitable growth. Guy Carpenter is a business of [Marsh & McLennan](#) (NYSE: MMC), the world’s leading professional

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services firm in the areas of risk, strategy and people. The company's 76,000 colleagues advise clients in over 130 countries. With annual revenue of \$17 billion, Marsh & McLennan helps clients navigate an increasingly dynamic and complex environment through four market-leading businesses including Marsh, Mercer and Oliver Wyman. For more information, visit www.guycarp.com and follow Guy Carpenter on LinkedIn and Twitter @GuyCarpenter.