

Hi, I'm Felicia

Client Support Services, Minneapolis



MY ROLE AT GUY CARPENTER

My role as an Excess of Loss Technician is to work with our clients to ensure their reinsurance accounting and claims runs smoothly. I set up the contracts in the system once the placement is completed, and process premiums, claims, queries, and adjustments as they come due. I am also a member of the Collateral Group in the U.S., working together with other colleagues to make sure year-end funding requirements for clients are met.

WHY I CHOSE A CAREER IN (RE)INSURANCE

I was originally a finance major, but I enjoyed my insurance classes so much that I made the decision to switch. There were a lot of different directions I could have taken with this degree; however, I am so happy I came across the world of reinsurance. I really enjoy the variety that I see every day while working with clients in healthcare, property and casualty, crop, medical malpractice and other lines of business. I can't imagine being exposed to that much working for a primary insurance company.

WHAT HAS SURPRISED ME THE MOST

What has surprised me the most is that I feel like I'm constantly learning something – like new ways to do things from my coworkers, how different each and every client can be, and more efficient ways to complete a task. Reinsurance covers so many different types of losses it is almost impossible to ever stop learning. This was a great surprise because it's hard to lose interest that way.

#CareerTrifecta, #InsuranceCareersMonth

MY BACKGROUND

I'm originally from Central Minnesota. I graduated in 2011 from Saint Cloud State University with a degree in Insurance and Risk Management. I'm currently working on completing the ARe certification. My goal is to be one of the best at what I do in a field full of intelligent people.