

# Hi, I'm Amy

Global Operations, Philadelphia

# MY ROLE AT GUY CARPENTER

I'm a member of the Global Operations team, where I work as a project manager. Since joining Guy Carpenter, I have had the opportunity to engage with colleagues across several business areas and work on a range of different projects. Currently, I am primarily focused on systems-related initiatives, including work across Guy Carpenter to prepare the firm for the future. Within these projects, I assist with identifying requirements to tailor GC systems to meet business needs.

# WHY I CHOSE A CAREER IN (RE)INSURANCE

I was attracted to the reinsurance industry because I've always had a passion for finding creative solutions to client and internal business needs. The way risk is managed is constantly developing, and with it client needs are evolving as well. Technology is playing a critical role in the way the insurance business is changing, as it is in many industries. This provides unique challenges and opportunities to develop how we respond to client needs, particularly with data and information, and I've found that to be the most rewarding and exciting part of the work I have done.

### WHAT HAS SURPRISED ME THE MOST

As a relative newcomer to the insurance industry, I've been really interested in learning about all of the areas of specialization and about the analysis done to gain a complete view of the client. I have learned that there are many different approaches to assessing a client's risk and ultimately helping them find a unique solution that best serves their business. Having the chance to talk with and see the work that my colleagues do every day has been a great learning experience, and I look forward to growing my own knowledge even further.

#### #CareerTrifecta, #InsuranceCareersMonth



#### **MY BACKGROUND**

I have a Bachelor's degree in History from Muhlenberg College and most recently earned my MBA from Villanova with a concentration in MIS and Strategic Management. I've previously worked for a financial firm as an operations coordinator and as a consultant for CRM platforms. I'm especially interested in the intersection of business processes with technology, and how platforms can be leveraged to help colleagues achieve their business goals. I always aim to help colleagues get the most from their data and systems!

