

Hi, I'm Bruno

Claims, Rio De Janeiro



MY ROLE AT GUY CARPENTER

I'm responsible for the entire claims process, including analyzing and processing new claims and updates, collections, or reconciliations of old cases; following up on all issues related to claims; providing information to clients when they have questions about reinsurance; organizing meetings with clients to show results; and providing support from brokers about claims.

WHY I CHOSE A CAREER IN (RE)INSURANCE

The truth is reinsurance chose me. To be honest, I didn't know what reinsurance was until I started working in this industry. I've decided to stay on my career path because after being in reinsurance for a short time you find out how interesting and challenging it can be. Plus, I believe there is space in the industry for many different types of people. For example, if you are interested in sales, you can be a successful sales broker. If you aren't, there are so many other things you can do – underwriting, actuarial, compliance, finance, or claims broking.

WHAT HAS SURPRISED ME THE MOST

I expected a purely operational role to be repetitive or even boring; however, claims is the exact opposite. Claims representatives deal with losses that directly impact client results, and therefore have to work with various functions within the organization, which creates lots of networking opportunities even for a mostly operational function.

Also, working in claims is like being in “reinsurance school” because you're able to gain exposure to different things and learn something new almost everyday.

#CareerTrifecta, #InsuranceCareersMonth

MY BACKGROUND

I grew up in China and obtained my Bachelor degree in Mathematics from Fudan University, and a dual Masters degree in Actuarial Science and Risk Management from Georgia State University. I've published several papers in US actuarial magazines and am the recipient of both the CAS 2012 Ronald Bornhuetter Loss Reserve and 2015 CAS Variance Best Paper awards. I enjoy playing basketball and feel that team sports help me grow my ability to be a more valuable member of my team at work.