

News Release

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GUY CARPENTER APPOINTS GLOBAL HEAD OF CLIENT SUPPORT SERVICES

New York, March 25, 2020 – Guy Carpenter & Company, LLC, a leading global risk and reinsurance specialist and a business of Marsh & McLennan Companies (NYSE: MMC), announced today that George Williams has been appointed as Managing Director, Global Head of Client Support Services, effective immediately.

In this role, Mr. Williams will be responsible for setting the strategy for Guy Carpenter’s global client service organization with a focus on digital transformation and client engagement.

Mr. Williams brings over 20 years of experience in operations, product management and client service in the insurance and banking industries to Guy Carpenter. Most recently, he served as Chief Operating Officer of North America General Insurance, AIG, where he led end-to-end customer process oversight for the property and casualty business in the region. He also served in several global and regional roles, including General Manager for the insurer’s business in Germany, Austria and Switzerland. Prior to AIG, Mr. Williams held a number of posts in the banking sector.

Commenting on the appointment, John Ehinger, Global Head of Operations, said: “I am thrilled George is joining our global operations leadership team. He is a high-performing executive with a global mindset, whose talents will enable us to further enhance the high level of service that we provide to our clients, colleagues and markets.”

TAGS/KEYWORDS

Guy Carpenter, George Williams, John Ehinger, appointment

About Guy Carpenter

[Guy Carpenter & Company, LLC](#) is a leading global risk and reinsurance specialist with more than 3,100 professionals in over 60 offices around the world. Guy Carpenter delivers a powerful combination of broking expertise, trusted strategic advisory services and industry-leading analytics to help clients adapt to emerging opportunities and achieve profitable growth. Guy Carpenter is a business of [Marsh & McLennan](#) (NYSE: MMC), the world’s leading professional services firm in the areas of risk, strategy and people. The company’s 76,000 colleagues advise clients in over 130 countries. With annual revenue of \$17 billion, Marsh & McLennan helps clients navigate an increasingly dynamic and complex environment through four market-leading businesses including Marsh, Mercer and Oliver Wyman. For more information, visit www.guycarp.com and follow Guy Carpenter on LinkedIn and Twitter @GuyCarpenter.