

# Hi, I'm Nazmeen

Team Manager, Mumbai



I have an overall 12 years of work experience and 11 years in Reinsurance business. I hold a post-graduate degree in Commerce with a specialization in accountancy. I have also cleared LM1 examination and appearing for further papers to obtain Cert CII certification. I manage North America reinsurance claims portfolio since 5 years. My team is responsible for end-to-end client service, actively involved in Excess of Loss Claims and handling individual portfolio. I have worked upon Medical Malpractice claims, Worker's Compensation, Motor Liability, Professional Indemnity, Personal Injury (Bodily injury), Property & Casualty, Catastrophe losses, Cargo & Hull business etc. I also hold expertise in year-end Letter of Credit service. I hold experience in handling client service with particular emphasis placed on technical compliance & service excellence. I am involved in decision-making process of claims and with my analytical skills I ensure appropriate decision should be taken in the best interest of clients. I have handled system migration process twice in my career. Prior joining Guy Carpenter, I worked with Willis Tower Watson for 6 years wherein I used to handle Marine as well Non-Marine claims. I worked with North America claims team, Australia portfolio and Latin America & Caribbean team. In 2012 I worked in Willis London office for 6 months to support LAC claims team.

## LIFE

**In what ways do you contribute to ensuring a more equitable world?**

I support/encourage education of girl child especially in an orthodox family where education and profession of girls are not a priority.

**Who is a woman that inspires you? Why?**

My mother, being not that very successful in her own life she had an aspiration of making her 4 daughters successful and I believe this gives a great message of her determination and strong will power.

**What in your life has brought or given you the greatest satisfaction or fulfillment?**

In 2010, one four storey building collapsed and around 30 families were on street with no hope of getting any support from government as that was declared as unsafe by government well in advance. Families were scattered even basic food or medical support was a big challenge. As soon as I came to know I did not leave any stone unturned - met multiple NGO's & politician, formed one society and fought hard with government people and finally after a month all 30 families got an accommodation in a government based transit camp. Supporting so many people with selfless intention and seeing them happy is one of my greatest achievements in life.

## WORK

**What first made you curious about exploring a career in reinsurance?**

Vast learning and bright career opportunities in the long run made me curious to start my career in Reinsurance domain. Also, 10 years ago not many people were familiar with Reinsurance which took insurance to another level fascinated me to explore career.

**Why do you love working at Guy Carpenter as a woman?**

Guy Carpenter's investment in training which help people to enhance their knowledge and to take their career to the next level. Sport events, team activity, parties etc are also additional theme of Guy Carpenter which makes life more enjoyable. Unique and special policies designed for women to support during their crucial time of life like during pregnancy, post maternity etc .

**What's the best career advice you've ever received?**

"In order to reach our destination in life we need to keep moving therefore we have to be flexible and ready to embrace change with positive approach. In this rapid world we can walk slowly but cannot stop"

**#WomensHistoryMonth**

**#EachforEqual**

**#WomenofGC**